

# Travel Protection Frequently Asked Questions for COVID-19



Have less worry with BookSafe Travel Protection. This plan has been enhanced to provide even more COVID-19-related coverage.

## What if I have to cancel or interrupt my cruise because I am quarantined or become sick with COVID-19?

If you are advised to Quarantine by a Treating Physician or Government Agency or if you are diagnosed with COVID-19 you may be covered for Trip Cancellation and Trip Interruption benefits. All Sicknesses must be certified by a Physician at the time of cancellation or interruption. In addition, if you become ill while you are traveling and incur costs associated with treatment, you may claim for reimbursement under the Medical Expense benefit.

## What if I become sick with COVID-19 while I'm traveling?

The plan includes coverage for Sickness Medical Expenses that you may incur as a result of treatment. This includes, but is not limited to, prescriptions, doctor's visits, hospitalization, and necessary transportation. Additionally, the plan includes coverage for an Emergency Evacuation, should it be deemed medically necessary by your Treating Physician.

## If my family member or traveling companion is diagnosed with COVID-19 or is Quarantined during our cruise, do I have coverage?

If your Family Member traveling with you or Traveling Companion are advised to Quarantine by a Treating Physician or Government Agency or if they are diagnosed with COVID-19 you may be covered under the Trip Interruption benefit. Included in this benefit is up to \$200 per day for accommodation and transportation expenses should your traveling companion become hospitalized during your trip.

## If I'm diagnosed with COVID-19 or have been in contact with someone who has been diagnosed but I'm exhibiting no symptoms, am I still covered?

If a Treating Physician or Government Agency advises that you must be treated for COVID-19 or Quarantine as a result of potential exposure, you may be covered, even if you're not exhibiting symptoms.

## What if I am denied boarding?

If you are denied boarding due to failed medical screening at the Port (e.g., greater than permissible temperature), you may be covered to receive coverage under the Trip Interruption benefit. You must provide certification of the illness from a Treating Physician at the time the trip was interrupted.

Covid-19 Coverage	Standard Maximum limit up to:	Platinum Maximum limit up to:
<b>Trip Cancellation</b> Reimbursement for unused prepaid expenses if you cancel your trip due to COVID-19 diagnosis or if you are required to Quarantine by a Treating Physician or Government Agency	100% of your trip cost	100% of your trip cost
<b>Trip Interruption</b> Reimbursement for unused prepaid expenses if your trip ends early due to COVID-19 diagnosis or if you are required to Quarantine by a Treating Physician or Government Agency. In addition, if your Traveling Companion or traveling Family Member is hospitalized, you can receive up to \$200 per day for accommodation and transportation expenses.	150% of your trip cost	150% of your trip cost
<b>Sickness Medical Expense</b> Reimbursement for costs such as doctor's visits, prescription medications, hospitalization, transportation, and more.	\$20,000	\$20,000
<b>Emergency Evacuation</b> Coverage for expenses related to emergency medical transportation such as air ambulance, nurse escort, and more, as certified by the Treating Physician. 24/7 Emergency Assistance Services provided by CareFree Travel Assistance™	\$25,000	\$50,000

This plan also provides coverage for situations not related to COVID-19. Additional benefits include: Trip Delay up to \$500; Accident Medical Expenses up to \$20,000; Baggage and Personal Effects Loss, Theft, or Damage up to \$1,500 (\$3,000 for Platinum); Baggage Delay up to \$750, and more.

View plan terms and conditions:

Standard: <http://www.affinitytravelcert.com/docs/nwenclo1>

Platinum: <http://www.affinitytravelcert.com/docs/nwenclo2>



NCL\_08242020F